

PERSON SPECIFICATION

Skills, Knowledge and Experience

Essential

Experience:

- Excellent communication and interpersonal skills, with the ability to build trust and rapport with participants and community partners.
- Proven experience of working with under-represented and disadvantaged populations, particularly those affected by cancer.
- Experience of working with people facing a range of health barriers and social issues.
- Experience of supporting people with their mental health, either in a paid, unpaid or informal capacity.
- Experience of working in a person centred way with individuals (1-2-1) and with groups of people in different settings to help them achieve their goals.
- Experience of developing trusted relationships and demonstrating empathy when working with individuals with differing needs.
- Experience of developing effective local relationships and partnerships with a range of organisations and community groups.

Knowledge:

- Understanding of the wider determinants of health, including social, economic and environmental factors and their impact on communities.
- An understanding of the emotional and practical challenges people with cancer face.
- Sound knowledge of Microsoft Office (Word, Excel, PowerPoint, Outlook), CRM systems and social media platforms.

Skills & Competencies:

- Excellent administration, record keeping and caseload management skills.
- Able to demonstrate a strong understanding of confidentiality requirements and safeguarding principles, ensuring the protection and wellbeing of individuals.
- Able to facilitate group activities that support an individual's health and wellbeing.
- Excellent communication, organisation, planning and time management skills.

Travel:

- A full driving licence and access to a reliable vehicle or be able to efficiently travel for the course of your duties, across the UK.
- Available to work flexible hours including evenings and occasional weekends.



Desirable

Experience:

- Experience in promoting health and wellbeing in community settings.
- Experience and/or knowledge of using coaching approaches or other helping strategies e.g. Motivational Interviewing, Health Coaching Techniques.

Knowledge:

- Knowledge and application of counselling skills/behavioural change.

Skills & Competencies:

- Mental Health First Aid training or relatable training.
- Ability to communicate through the medium of Welsh.

Personal Attributes

- Sensitive to and respect for diverse cultural and socio-economic backgrounds.
- Highly organised.
- Compassionate.
- Passionate and motivated.
- Conscientious with a positive attitude.
- Comfortable working independently and within a team.
- Values-driven and aligned with CRT's mission.

Positioning Within CRT's Structure

The Link Worker assists in the delivery of the CRT Together programme.

The role ensures:

- Bespoke one to one support is provided.
- Connectivity with local opportunities to support the community.
- Appropriate stakeholders are utilised.

It enables the Senior Leadership Team to ensure CRT's regeneration delivery and community wealth building property model is underpinned by robust community engagement and development.

Please note the Trust is committed to safeguarding and promoting the welfare of all individuals; all staff must ensure that the highest priority is given to following the guidance and regulations to safeguard children/young people and adults at risk. This role is subject to a satisfactory enhanced DBS check and references.