

OUR COMMITMENT

The Coalfields Regeneration Trust (the group) is committed to leveraging the power of AI to drive innovation and enhance efficiency in a responsible way. Although AI technologies are embraced, responsible use, data security and ethical considerations are always prioritised.

We recognise that while AI offers opportunities to improve how we work, it also presents risks. We are committed to managing these risks carefully and to protecting the confidentiality, integrity, and availability of all organisational and customer data.

AI is used to support our staff—not to replace human expertise or decision-making.

WHY ARE WE USING AI?

We are building our understanding of AI so that we can use it to strengthen our impact and sustainability. AI will be used to:

- Enhance operational efficiency and productivity.
- Drive innovation in products and services.
- Support data-driven decision-making (with human oversight).

OUR PRINCIPLES FOR RESPONSIBLE USE

- **Accountability:** We remain responsible for all our work supported by AI. Outputs are reviewed by staff, and final decisions are made by people, not technology. We keep a 'human in the loop', meaning we are responsible and accountable for the output. We take steps to check the accuracy of AI-generated content before it is used.
- **Transparency:** We are open about why and how we are using AI.
- **Careful intent:** We consider the potential impacts of AI (including risks such as bias, and inaccuracy), and how we can use AI to achieve our mission whilst mitigating these risks.
- **Knowledge sharing:** We are investing in learning about AI, so that we can apply this to our work, increase our impact and support the third sector. Where appropriate, we will share learning from the safe and responsibly delivered pilots we run.
- **Privacy:** We do not input personal or confidential data into AI tools unless appropriate safeguards are in place and this is permitted under our policies and legal obligations. We will always apply privacy and security by design to safeguard personal, proprietary and confidential data.
- **Environment:** We recognise that AI has an environmental cost. While we do not yet have all the answers about how to address it, we are committed to learning, adapting our practices, and sharing what we discover.